Vostro 3520

Discover daily success

Vostro

The Vostro family of PCs is built for Sm
Business. Whether you're balancing the
books, ordering inventory or managing
payroll, the easy-to-use Vostro family o
PCs is dedicated to helping your busine
thrive. This brand delivers reliable
security, essential productivity features
outstanding support and exceptional
affordability.

Vostro 3520

Discover daily success

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Discover daily success

Accomplish each and every task with this 15.6-inch laptop. Features a 3-sided narrow border, dual storage options and up to 12th Gen Intel® Core™ Processors.

Equipped for everyday performance

Handle everyday tasks with ease using up to up to 12th Gen Intel® Core™ Processors. Enjoy the smooth the performance of SSD. Or, get the best of both worlds when you opt for dual storage: the smoothness of SSD combined with the increased capacity of HDD. And with a 41 or 54 Whr battery, plus up to an 80% charge in one hour using ExpressCharge*, you know you can rely on your device to power through the day. Plus, give your visuals a boost with optional NVIDIA® GeForce® MX550 with 2GB GDDR6 discrete graphics.

Daily productivity

Stay focused on your work with a 3-sided narrow border. The large touchpad and keycaps, along with a lift hinge for more ergonomic wrist angles and increased airflow, all make for more relaxed use. An array of ports and slots means you can get connected to what you need and a spill-resistant keyboard means less stress if an accident happens. Plus, this TÜV Rheinland certified** laptop with Dell ComfortView software technology helps reduce harmful blue light emissions to optimize eye comfort over extended screen time. If you're looking to get work done faster, the 10-key numeric pad and calculator key gets you going with just one touch.

*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.
**Global (except China): TUV Certified (ID#1111240793- Low Blue Light Content). For more details, visit www.tuv.com
**China only: TUV Certified (ID#0000080379- Low Blue Light Content). For more details, visit www.tuv.com

Vostro 3520

Upgrade your experience

The upgraded aluminum chassis option offers an array of features in a sleek design. Look your best with the new FHD webcam equipped with Wide Dynamic Range and Temporal Noise Reduction with built in dual mic.

For a little peace of mind, a mechanical shutter on the camera protects your privacy, and the aluminum chassis passed 15 MIL-810H* certification tests to help ensure it can withstand the wear and tear of the workday.

Based on testing and certification to MIL-STD-810H standards, performed and reported independently by accredited testing companies, November 2021. Actual results may vary; testing results do not guarantee performance under test conditions. Dell does not represent that this product meets United States Department of Defense requirements for military use.

Dimensions & Weight

Plastic chassis
H/W/D:
0.67" – 0.88" x 14.11" x 9.27"
(16.96mm – 22.47mm x 358.50mm x 235.56mm)
Starting weight: 3.65lb (1.66kg)

Aluminum chassis
H/W/D:
0.61" – 0.83"x 14.11" x 358.50 x 9.25"
(15.52mm – 20.99mm x 358.5mm x 234.90mm)
Starting weight: 3.60 lbs. (1.63 kg)

Weights vary depending on configurations and manufacturing variability.

Vostro 3520

Stay Secure.

The Trusted Platform Module 2.0* is a commercial-grade security chip installed on the motherboard that creates and stores passwords and encryption keys. It verifies that the computer has not been tampered with before booting up and protects your data against external software attacks.
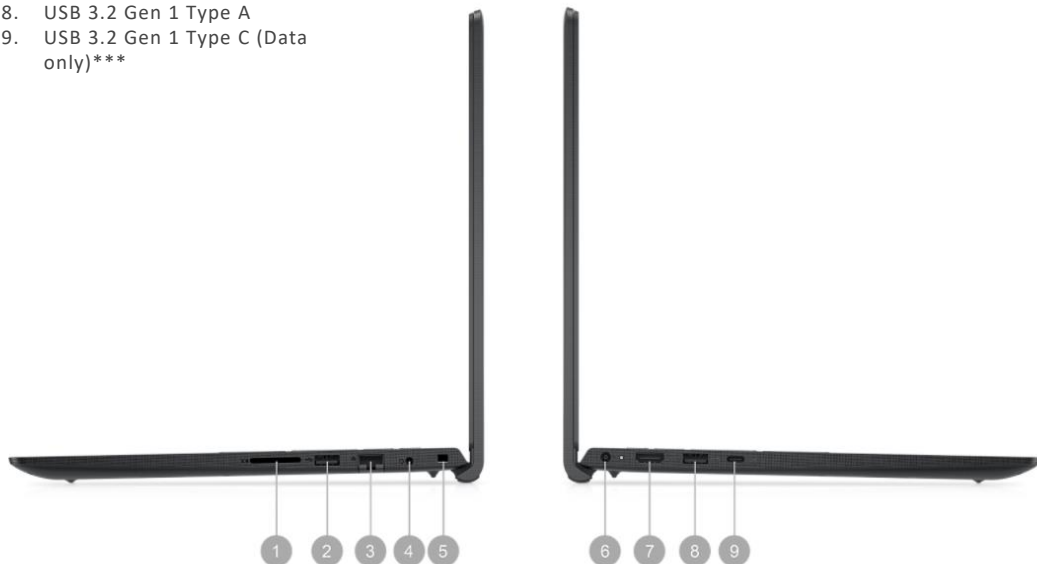
Meanwhile, the optional fingerprint reader with Windows Hello allows you to easily and securely log in with just one touch. For added protection, a wedge-shaped lock slot provides an extra layer of security.

Not available in China

Ports & Slots

1. SD 3.0 card reader
2. USB 2.0
3. RJ-45
4. Headset jack*
5. Wedge shaped lock slot
6. Power jack
7. HDMI 1.4 port**
8. USB 3.2 Gen 1 Type A
9. USB 3.2 Gen 1 Type C (Data only)***

*3.5mm Headset jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.
**The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output.
***Type-C port available on all configurations in the aluminum cover chassis. On plastic chassis configurations, Type-C port is available only on 12th Generation Intel Core Processors with NVIDIA® GeForce® MX550 discrete graphics.

Vostro 3520

Essential accessories for your Vostro 3520

Maximize the versatility and performance of your Vostro 3520 with Dell recommended accessories to keep you connected in any room.

Dell 24 Monitor - E2422HS

Enhance your daily workflow with this space saving 23.8" FHD monitor that comes with a wide viewing angle, height adjustable stand and built-in speakers.

Dell Multimedia Keyboard – KB216

Compact, full size wired keyboard come with quiet keys with multimedia shortcuts and is spill resistant.

Dell Optical Mouse – MS116

Features optical LED tracking and wired connectivity providing a stellar performance day after day.

Dell Docking Station – USB 3.0 (D3100)

The Dell D3100 Dock connects your laptop to up to three additional monitors, various external devices and the Internet with a single USB 3.0 connection.

Dell Pro Stereo Headset - WH3022

Experience exceptional audio clarity with this Teams certified wired headset that allows you to wear the microphone on either side for a customized fit.

Dell Essential Backpack 15 - ES1520P

A bright, reflective graphic on the front panel of the Dell Essential Backpack 15 helps increase visibility during low light commute hours and provides quality protection for your laptop.

Vostro 3520

FEATURE	TECHNICAL SPECIFICATION
Model Number	3520
Processor Options	12th Generation Intel® Core™ i3-1215U, 10MB cache, 6 core, 8 threads, 1.20 GHz to 4.40 GHz, 15 W 12th Generation Intel® Core™ i5-1235U, 12MB cache, 10 core, 12 threads, 1.30 GHz to 4.40 GHz, 15 W 12th Generation Intel® Core™ i7-1255U, 12MB cache, 10 core, 12 threads, 1.70 GHz to 4.70 GHz, 15 W Intel® Pentium® Gold 7505, 4 MB cache, 2 core, 4 threads, 2 GHz to 3.5 GHz, 15 W Intel® Pentium® Gold 8505, 8MB cache, 5 core, 6 threads, up to 1.2 GHz, 15 W
Operating System*	Windows 11 Home, 64-bit Windows 11 Pro, 64-bit Windows 11 Pro Education, 64-bit Windows 10 Pro, 64-bit (post RTS) Windows 10 Pro - Academic, 64-bit (post RTS) Ubuntu 20.04
Graphics	Integrated: Intel® UHD Graphics Intel® Iris® Xe Graphics Discrete: NVIDIA® GeForce® MX550 with 2GB GDDR6
Display	15.6-inch, HD, 1366 x 768, 60 Hz, anti-glare, non-touch, 45% NTSC, 220 nits, TN 15.6-inch, FHD, 1920 x 1080, 120 Hz, anti-glare, non-touch, 45% NTSC, 250 nits, wide-viewing angle
Memory Options*	4 GB, 1 x 4 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration 8 GB, 1 x 8 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration 8 GB, 2 x 4 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration 12 GB, 1 x 4 GB + 1 x 8 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration 16 GB, 2 x 8 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration 16 GB, 1 x 16 GB, DDR4, 2666 MHz with non-Type-C® configuration, 3200 MHz with Type-C® configuration
Storage Options*	128GB/256GB/512GB/1TB M.2 PCIe NVMe Solid State Drive. Dual Drive with support up to 256GB PCIe NVMe SSD + 2TB 5400 RPM HDD
Ports, Slots & Chassis	1 USB 2.0 port 1 Headset jack 1 HDMI 1.4 port* 1 Flip-Down RJ-45 port 10/100/1000 Mbps 1 SD 3.0 card slot On systems configured with plastic chassis integrated graphics: 2 USB 3.2 Gen 1 ports On systems with 12thGen Intel Core processor with discrete graphics or systems with aluminum chassis (not available on systems in plastic chassis with integrated graphics): •1 USB 3.2 Gen 1 port •1 USB 3.2 Gen 1 Type-C port (full function) *The maximum resolution supported over HDMI is 1920x1080 @60Hz. No 4K2K output

FEATURE	TECHNICAL SPECIFICATION
Input	Full-size, spill-resistant keyboard with numeric keypad Optional backlit full-size, spill-resistant keyboard with numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive Options	No Optical Drive
Multimedia	2 tuned speakers Headset Jack* Integrated widescreen HD (720p) Webcam with Single Digital Microphone in plastic chassis Integrated widescreen FHD (1080p) Webcam with Dual Digital Microphone in metal chassis *3.5mm Headset jack functionality varies by model configuration. For best results, use Dell recommended audio accessories.
Connectivity Options	802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 AX201 2x2 (Gig+)
Battery Options*	3-cell, 41 Wh, lithium-polymer (integrated) 4-cell, 54 Wh, lithium-polymer (integrated)
AC Adapter	65 W AC adapter, 4.5 mm barrel
Dimensions & Weight*	Plastic chassis H/W/D: 0.67" – 0.88" x 14.11" x 9.27" (16.96mm – 22.47mm x 358.50mm x 235.56mm) Starting weight: 3.65lb (1.66kg) Aluminum chassis H/W/D: 0.61" – 0.83"x 14.11" x 358.50 x 9.25" (15.52mm – 20.99mm x 358.5mm x 234.90mm) Starting weight: 3.60 lbs. (1.63 kg)
Color	Carbon Black with Carbon Black keyboard (available on configurations with/without a backlit keyboard) Titan Gray paint with Carbon Black keyboard (available on configurations with/without a backlit keyboard) Titan Gray metal with Carbon Black keyboard (available on configurations with/without a backlit keyboard)
Security	Hardware TPM (Not available on all configs. Not available in China.) Fingerprint Reader with Windows Hello (Optional) 1 wedge-shaped lock slot
Software	My Dell, Dell Power Manager, McAfee, Support Assist, Dell ComfortView
Peripheral Ecosystem	Dell 24 Monitor - E2422HS Dell Multimedia Keyboard – KB216 Dell Optical Mouse – MS116 Dell Docking Station – USB 3.0 (D3100) Dell Pro Stereo Headset - WH3022 Dell Essential Backpack 15 - ES1520P
Regulatory and Environmental Compliance	Energy Star 8.0 (Windows OS only) EPEAT Silver (Windows OS only) MIL-STD 810H standard (aluminium chassis only)

NOTES:

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Battery life figures are based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Test results should be used only to compare one product with another and are not a guarantee you will experience the same battery life. Battery life may be significantly less than the test results and varies depending on your product's configuration, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time and use.

Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.

Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Vostro 3520
Weight Claim

<u>Vostro 3520</u>

- The Vostro 3520 starting weight* **with plastic chassis is 3.65lb (1.66kg) /with aluminum cover chassis is 3.60lb (1.634kg)** when equipped with ADL-P U15 Ci3, Intel® UHD Graphics with shared graphics memory , 4GB, 4Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 250nits, and 41WHr, 3-C (Int), as tested by Dell labs 1/10/2022. Config: WARMLKV15_ADL_2301_1612_PLA, options and configurations are subject to regional availability.

- The Vostro 3520 starting weight* **with plastic chassis is 3.66lb (1.66kg) /with aluminum cover chassis is 3.60lb (1.636kg)** when equipped with ADL-P U15 Ci5, Intel® UHD Graphics with shared graphics memory, 8GB, 8Gx1, DDR4, 2666MHz, 256GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 250nits , and 41WHr, 3-C (Int), as tested by Dell labs 1/10/2022. Config: WARMLKV15_ADL_2301_1605_PLA, options and configurations are subject to regional availability.

- The Vostro 3520 starting weight* **with plastic chassis is 3.72lb (1.69kg) /with aluminum cover chassis is 3.67lb (1.664kg)** when equipped with ADL-P U15 Ci5, NVIDIA® GeForce® MX550 with 2GB GDDR6 graphics memory, 8GB, 8Gx1, DDR4, 2666MHz, 512GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 250nits, and 41WHr, 3-C (Int), as tested by Dell labs 1/10/2022. Config: WARMLKV15_ADL_2301_1609_PL_APJ, options and configurations are subject to regional availability.

- The Vostro 3520 starting weight* **with plastic chassis is 3.65lb (1.66kg) /with aluminum cover chassis is 3.60lb (1.634kg)** when equipped with ADL-P U15 Ci7, Intel® UHD Graphics with shared graphics memory, 8GB, 8Gx1, DDR4, 2666MHz, 512GB M.2 PCIe NVMe Solid State Drive, 15.6" FHD WVA AG NT 1920x1080 250nits and 41WHr, 3-C (Int), as tested by Dell labs 1/10/2022. Config: WARMLKV15_ADL_2301_1608_PLA, options and configurations are subject to regional availability.

DELL
Technologies   *Weights vary depending on configuration and manufacturing variability.*

Vostro 3520
Claims

Environmental Compliance

- Vostro 3520 ENERGY STAR® 8.0 certified

- Vostro 3520 is certified by EPEAT Silver.*

EPEAT Silver registered in the U.S. EPEAT registration varies by country and configuration. See www.epeat.net for registration status by country.

Reliability claims

Designed for the real world — because that's where life happens.

Every Vostro is mindfully designed to assure reliable performance over years of regular use. We've rigorously tested our systems to enhance your experience.*

1. Turn up the heat: From locker rooms to locked cars, we test Vostro laptops for survival in harsh short-term heat conditions of up to 65°C/149°F.

2. Everything hinges on it: We test Vostro laptop hinges to ensure they still feel tight, even after opening and closing the lid 20,000 times.

3. Keys to success: We test commonly used keys for 10 million keystrokes and touch pad buttons 1 million times with no failure. So go ahead, finish your novel.

4. Buttoned-up: No matter what you set your power and multimedia buttons to do, we've tested them all to survive up to 40,000 pushes.

5. Twist and turn: Call us excessive, but after twisting a Vostro laptop's base and lid more than 25,000 times, we can assure you the parts inside are well protected

Based on testing performed by Dell Labs, December 2021. Actual results may vary; testing results do not guarantee performance under test conditions.

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Vostro 3520
Claims

Dell Comfort View TÜV Rheinland Certification (software LBL solution)

This TÜV Rheinland certified* laptop with Dell ComfortView software technology helps reduce harmful blue light emissions to make extended screen time easy on your eyes.

Global (except China): TUV Certified (ID#1111240793- Low Blue Light Content). For more details, visit www.tuv.com

**China only: TUV Certified (ID#0000080379- Low Blue Light Content). For more details, visit www.tuv.com*

Mil-810H Testing

The Vostro 3520 aluminum chassis passed 15 MIL-STD-810H tests.*

Based on testing and certification to MIL-STD-810H standards, performed and reported independently by accredited testing companies, November 2021. Actual results may vary; testing results do not guarantee performance under test conditions. Dell does not represent that this product meets United States Department of Defense requirements for military use.

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Vostro 3520
Battery Life

Config	MobileMark 2018	HD video playback
12th Generation Intel® Core™ i3-1215U Processor, 4GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*	Up to 6 hours, 30 minutes[1]	Up to 8 hours, 1 minute[2]
12th Generation Intel® Core™ i5-1235U Processor, 8GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*	Up to 6 hours, 43 minutes[3]	Up to 10 hours, 20 minutes[4]
12th Generation Intel® Core™ i5-1235U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, NVIDIA® GeForce® MX550 Graphics, 3-cell 41 Whr*	Up to 4 hours, 59 minutes[5]	Up to 8 hours, 17 minutes[6]
12th Generation Intel® Core™ i7-1255U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*	Up to 7 hours, 15 minutes[7]	Up to 10 hours, 1 minute[7]

PLEASE NOTE: The specific configuration tested must be available for sale in the region / country where this claim is made, otherwise that region / country cannot use this battery life claim because customer would not be able to configure their system to achieve the same result.
*The stated Watt Hour (Whr) is not an indication of battery life.

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Vostro 3520
Battery Life

Legal AD #PROJ-000392

1. **MobileMark 2018 battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i3-1215U Processor, 4GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2022. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

2. **Local video playback battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i3-1215U Processor, 4GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Testing conducted by Dell labs in in June 2022 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

3. **MobileMark 2018 battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i5-1235U Processor, 8GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2022. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

4. **Local video playback battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i5-1235U Processor, 8GB, 256GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Testing conducted by Dell labs in in June 2022 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

5. **MobileMark 2018 battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i5-1235U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, NVIDIA® GeForce® MX550 Graphics, 3-cell 41 Whr*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2022. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

6. **Local video playback battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i5-1235U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, NVIDIA® GeForce® MX550 Graphics, 3-cell 41 Whr*. Testing conducted by Dell labs in in June 2022 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

7. **MobileMark 2018 battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i7-1255U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Based on testing using the Mobile Mark 2018 battery life benchmark test in June 2022. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

8. **Local video playback battery benchmark: Vostro 3520** tested with 12th Generation Intel® Core™ i7-1255U Processor, 8GB, 512GB SSD, FHD Non-Touch 250nits Display, Intel® UHD Graphics, 3-cell 41 Whr*. Testing conducted by Dell labs in in June 2022 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

* The stated Watt Hour (Whr) is not an indication of battery life.

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Vostro 3520
ExpressCharge™ Claims

ExpressCharge™

Vostro 3520 can charge from 0% up to 80% within 60 minutes if user selects ExpressCharge™ mode.*

ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

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Services for Vostro

We keep you connected and productive, providing peace of mind so you can focus on what matters most. Support services are available around the globe with coverage in over 160 countries and 55 languages. Our ProSupport engineers are available 24x7 to help with hardware and software issues. In the event of spills, drops or surges, Accidental Damage Service makes repair or replacement easy. Dell strives to ensure our customers always get the most out of their technology investments.

Basic Hardware Service[1]

With Dell Basic Hardware Service, if your system encounters an issue covered by the support contract that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility for repair and the return of the repaired device. Your system comes with 1 year Basic Hardware Service with the option to add Onsite Service after Remote Diagnosis1 and/or to extend the warranty for up to 4 years to ensure easy support for the life of your PC.

ProSupport

ProSupport for PCs is designed to provide fast, proactive IT support for businesses of all sizes. ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software[2] issues, and respond quickly to help maximize user uptime. ProSupport also features AI-driven technology for proactive monitoring and resolution of issues and automatic case creation for faster time to productivity[3]. ProSupport frees your IT team from time-consuming day-to-day user support, allowing them to focus on strategic priorities that move your business forward, while keeping your end-users happy and productive.

ProSupport Plus for PCs

The most complete support service that combines predictive analysis and protection for PCs to proactively resolve and prevent issues with minimal customer effort. With ProSupport Plus you will be notified about issues before they become problems, virtually eliminating unplanned downtime due to hard drive issues[4]. It ensures PCs are running smoothly so customers can focus on what's important.

ProSupport and ProSupport Plus with SupportAssist significantly reduced time to resolve a failed hard drive5 with:

- Up to 84% less time to resolution (6x faster than the competition)

- Up to 73% fewer steps in the support process (16 fewer steps to resolution)

Accidental Damage Service[5]

Coverage for accidental drops, spills, surges and breakages. Accidental Damage Service provides peace of mind for hardware systems in high-risk usage environments like home offices, schools and mobile professionals. Convenient repair or replacement of damaged systems helps minimize downtime and increase productivity. Accidental Damage Service can provide repair of your system for accidents up to 4 years, not otherwise covered by the Limited Hardware Warranty. By providing enhanced coverage at an exceptional value, Accidental Damage Service helps reduce out of pocket expenses and improves cost control.

1 - Onsite Service after Remote Diagnosis: Remote Diagnosis is determined by an online/phone technician for cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Availability varies. Other conditions may apply. For complete details about Onsite Service, see dell.com/servicecontracts.

2 - For the IoT Edge Gateway, excludes certain software, OS and third party apps.

3 - SupportAssist not available on Linux, Windows 10S, Windows RT, Windows 10 CMIT Government Edition, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sinks, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

4 - Based on a Principled Technologies test report, "Dell ProSupport Plus warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: http://facts.pt/0xvze8. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.

5 - Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: http://facts.pt/L52XKM

6 - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit www.dell.com/servicecontracts.

DELL Technologies

Important Information

Hard Drives: Hard Drive capacity varies with preloaded material and will be less.

Graphics & shared memory: System memory may be used to support graphics, depending on system memory size and other factors.

Weight: Weights vary depending on configuration and manufacturing variability.

Limited hardware warranty: Limited Hardware Warranty is available by writing: Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or See dell.com/warranty.

Dell ProSupport™: Dell ProSupport availability and terms vary by region and product. See dell.com/servicecontracts/global.

Accidental Damage: Accidental Damage Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer must return damaged unit. Limit of 1 qualified incident per contract year. See dell.com/servicecontracts.

Mail-In Service for Repair after Remote Diagnosis: Mail-In Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If the issue is covered by Limited Hardware Warranty and not resolved remotely, shipping instructions will be provided. Availability varies. See dell.com/servicecontracts.

Rapid Return for Repair after Remote Diagnosis: Rapid Return for Repair after Remote Diagnosis is determination by online/phone technician of cause of issue, which may take multiple extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. See Terms and Conditions.

*EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

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